CORPORATE PRESENTATION (1st Half ended September 30, 2021 for FY March 2022)

> Belluna Co., Ltd. Stock code : 9997

# BELLUNA

Friday, November 19, 2021

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# 1. Financial Highlights

1. Financial overview

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# Net sales, operating income, net income surpassed the previous year.

- Net sales increased 16.1% year on year.
- Operating income increased 4.2% year on year.
- Ordinary income decreased 0.5% year on year primarily due to an increase in commission expenses.
- Net income increased 9.8% year on year.

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#### 1-2. Consolidated Statement of Income

Net sales: Up 16.1% year on year

Operating income: Up 4.2% year on year due in part to the sale of real estate in the Property segment, which was more than offset by a decrease in the General Mail Order segment.

While ordinary income decreased partly due to the increase in the fees paid, net income increased mainly as a result of the decrease in a loss on valuation of securities, etc.

| Consolidated                                  | FY March 2021/1H | FY Mar |          | FY March 2022 |                    |
|---|------------------|--------|----------|---------------|--------------------|
|   | Actual           | Actual | vs. Plan | YoY Change    | Plan               |
| Net Sales                                     | 91.14            | 105.81 | -2.0%    | 16.1%         | 246.00             |
| Cost of Sales                                 | 37.39            | 44.39  | 1.0%     | 18.7%         | 106.00             |
| Selling, General &<br>Administrative Expenses | 49.19            | 56.66  | -3.3%    | 15.2%         | 122.50             |
| Operating income                              | 4.57             | 4.76   | -12.7%   | 4.2%          | 17.50              |
| Non-operating income<br>and Expenses          | 0.56             | 0.34   | -2.0%    | -38.5%        | 0.70               |
| (Exchange rate-related gains and losses)      | (-0.09)          | (0.13) | -        | -             | -                  |
| Ordinary income                               | 5.12             | 5.10   | -12.1%   | -0.5%         | 18.20              |
| Net income                                    | 2.92             | 3.21   | -19.8%   | 9.8%          | 12.50 <sub>4</sub> |

#### 1-2. Consolidated Statement of Income (2Q)

Net sales  $\sim$  While sales in General Mail Order Business, Cosmetics and Health Food Business decreased, sales in other segments increased 10.0% year on year.

Operating income  $\sim$  Up 16.4% year on year due to the turning a profit on Kimono-Related and Sale of real estate.

Unit: Billion Yen

|   |        | FY Mar   | ch 2021 |         | FY March 2022 |         |            |  |
|---|--------|----------|---------|---------|---------------|---------|------------|--|
| Consolidated                                  | 1Q     | 1st Half | 3Q      | 4Q      | 1Q            | 20      | 2          |  |
| Consolidated                                  | Actual | Actual   | Actual  | Actual  | Actual        | Actual  | YoY Change |  |
| Net Sales                                     | 48.53  | 42.61    | 63.01   | 52.35   | 58.93         | 46.88   | 10.0%      |  |
| Cost of Sales                                 | 19.87  | 17.52    | 26.50   | 21.05   | 24.61         | 19.78   | 12.9%      |  |
| Selling, General &<br>Administrative Expenses | 26.20  | 22.99    | 29.46   | 27.18   | 32.00         | 24.67   | 7.3%       |  |
| Operating income                              | 2.47   | 2.10     | 7.04    | 4.13    | 2.32          | 2.44    | 16.4%      |  |
| Non-operating income<br>and Expenses          | 0.20   | 0.36     | 0.32    | 0.26    | 0.34          | 0.00    | -          |  |
| (Exchange rate-<br>related gains and          | (0.00) | (-0.09)  | (-0.06) | (+0.21) | (0.02)        | (+0.11) | -          |  |
| Ordinary income                               | 2.67   | 2.45     | 7.36    | 4.39    | 2.66          | 2.44    | -0.6%      |  |
| Net income                                    | 1.49   | 1.43     | 5.70    | 2.42    | 1.66          | 1.55    | 8.1%       |  |

## 1-3. Profitability by segment

Net sales : Increased in six segments including General Mail Order, Gourmet Food and Nurse-Related business.

Operating income: Increased in five segments including Cosmetics and Health Food, Kimono-Related business. It decreased in three segments including General Mail Order business.

- The General Mail Order segment: Operating income decreased largely due to an increase in advertising expenses.
- The Kimono-Related segment: Deficit was reduced primarily by a decrease in the impact of temporary store closures.
- The Property segment: Sale of two real estate resulted in growth in net sales and operating income.

#### Consolidated Net Sales and Operating Income by Segment

|                         |                       | FY March 2022/1H                |                 |                   |              |                    |          |       |                             |        |  |
|-------------------------|-----------------------|---------------------------------|-----------------|-------------------|--------------|--------------------|----------|-------|-----------------------------|--------|--|
|                         | General Mail<br>Order | Cosmetics<br>and Health<br>Food | Gourmet<br>Food | Nurse-<br>Related | Database Use | Kimono-<br>Related | Property | Other | Elimination<br>or Corporate | Total  |  |
| Net Sales               | 47.04                 | 8.14                            | 11.91           | 8.77              | 7.55         | 10.19              | 10.78    | 1.94  | -0.51                       | 105.81 |  |
| YoY Change(%)           | +4.6%                 | -9.6%                           | +21.6%          | +11.1%            | +11.5%       | +23.4%             | +246.8%  | -2.2% | -21.8%                      | +16.1% |  |
| Operating Income        | -0.53                 | 1.19                            | 0.54            | 0.77              | 2.89         | -0.83              | 0.97     | -0.05 | -0.20                       | 4.76   |  |
| YoY Change(billion yen) | -2.26                 | 0.47                            | -0.04           | -0.27             | 0.29         | 0.88               | 1.02     | 0.11  | 0.00                        | 0.19   |  |
| Operating Income Ratio  | -1.1%                 | 14.7%                           | 4.5%            | 8.8%              | 38.2%        | -8.2%              | 9.0%     | -2.6% | 38.9%                       | 4.5%   |  |

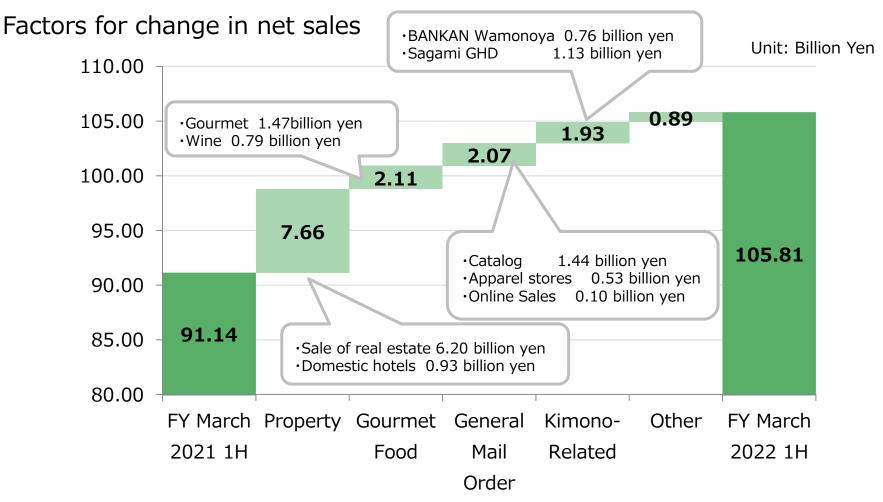
#### Unit: Billion Yen

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#### 1-4. Analysis of increases and decreases in sales

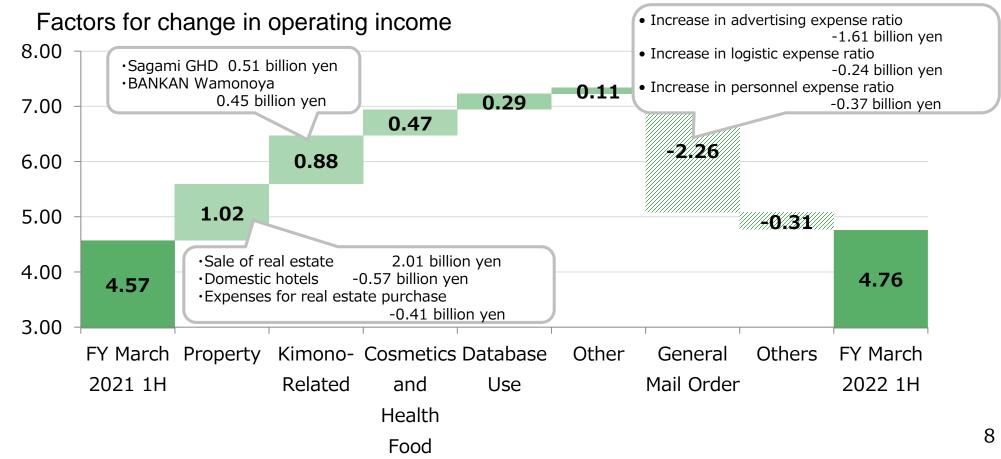
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General Mail Order segment demonstrated strong sales largely due to growth in the number of new customers and a decrease in the impact of temporary store closures. In the Property segment, the sale of real estate, existing hotels including Le Grand Karuizawa Hotel & Resort and new hotels contributed to the increase in net sales. In Gourmet Food the number of new customers also continued to increase and it maintained its upward trend in sales. Sales grew also in the Kimono-Related segment thanks particularly to strong sales at existing stores of BANKAN while the impact of temporary store closures decreased.



#### 1.5. Analysis of increases and decreases in operating income

In the General Mail Order segment, the advertising expense ratio rose mainly due to an increase in the cost of acquiring new customers and a fall in responses to existing catalogs. The logistics expense ratio and the personnel expense ratio also increased due to a slowdown in sales growth. Meanwhile, operating income in the Kimono-Related and the Property segments increased respectively as a result of a decrease in the impact of temporary store closures in the Kimono-Related and progress with property sales in the Property segment. Unit: Billion Yen



## 1-6. Balance sheet

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Cash and deposits, real estate for sale in process, etc. decreased in current assets. Fixed assets increased mainly in Tangible fixed assets.

Meanwhile, interest-bearing liabilities increased despite a decrease in income taxes payable in liabilities.

|     |       |                                  | As of March | As of September | Change   |
|-----|-------|----------------------------------|-------------|-----------------|----------|
|     |       |                                  | 31,2021     | 30,2021         | enange . |
|     | Curre | ent Assets                       | 115.53      | 113.91          | -1.63    |
|     |       | Cash and deposits                | 30.78       | 27.55           | -3.23    |
|     |       | Merchandise                      | 22.01       | 26.87           | 4.86     |
|     |       | Real estate for sale in process  | 9.52        | 6.94            | -2.58    |
|     | Non-  | current assets                   | 124.68      | 135.23          | 10.55    |
|     |       | Tangible fixed assets            | 92.56       | 100.99          | 8.43     |
|     |       | Investments and other assets     | 21.21       | 22.75           | 1.54     |
|     | Tota  | l Assets                         | 240.21      | 249.13          | 8.92     |
|     | Liabi | lities                           | 126.98      | 132.58          | 5.60     |
|     |       | Notes and accounts payable-trade | 22.25       | 23.65           | 1.39     |
|     |       | Income taxes payable             | 4.74        | 2.34            | -2.40    |
|     |       | Interest-bearing liabilities     | 72.71       | 80.06           | 7.36     |
|     | Net a | assets                           | 113.23      | 116.55          | 3.32     |
| [Sh | areho | olders' Equity Ratio]            | [46.9%]     | [46.5%]         | [-0.4P]  |

## 1-7. Statement of cash flows

Cash flow from operating activities increased due in part to an increase in profit,

which more than offset an increase in income tax and resident tax.

Cash flow from investing activities was negative due to the purchase of tangible fixed assets.

As long- and short-term loans payable increased, cash decreased by 3.64 billion yen.

|  | FY March | 1 FY March 2022/1H |            | Unit: Billion Yen      |
|--|----------|--------------------|------------|------------------------|
|  | 2021/1H  | Actual             | YoY Change |                        |
| Cash flows from operating activities                     | 5.99     | 2.66               | -3.33      |                        |
| Profit before income taxes                               | 4.88     | 5.13               | 0.24       | -                      |
| Depreciation   | 1.65     | 1.80               | 0.15       |                        |
| Corporate income and resident taxes (amount paid)        | -2.93    | -4.14              | -1.21      |                        |
| Cash flows from investing activities                     | -4.41    | -12.20             | -7.79      |                        |
| Purchase of tangible fixed assets                        | -4.06    | -9.99              | -5.92      |                        |
| Proceeds from sale of property, plant and equipment      | -0.20    | -0.54              | -0.34      | Capital expenditure *1 |
| Purchase of shares of subsidiaries                       | 0.00     | -0.63              | -0.63      | 10.68 billion yen      |
| Cash flows from financing activities                     | -3.51    | 6.21               | 9.72       | Depreciation *2        |
| Increase (decrease) in long and short-term loans payable | -2.54    | 7.14               | 9.68       | 1.80 billion yen       |
| Cash dividends paid                                      | -0.77    | -0.82              | -0.05      | 1.00 Dimon yen         |
| Translation differences on cash                          | 0.04     | 0.10               | 0.06       | -                      |
| Increase (decrease) in cash                              | -1.88    | -3.23              | -1.35      |                        |

\*1: Capital expenditure includes the amount of investment in intangible fixed assets, such as software and leased assets.

\*2: Depreciation and amortization include the amount relating to the amortization of intangible assets.

#### 1-8. Plan for FY March 2022

The fiscal year ending March 2022 is final year in the Fourth Business Plan. The foundation for the Fifth Business Plan is being developed.

| Consolidated                    | FY March 2020 |        | FY Marc      | h 2021 | FY March 2022 |            |  |
|---------------------------------|---------------|--------|--------------|--------|---------------|------------|--|
| Consolidated                    | Plan          | Actual | Revised plan | Actual | Plan          | YoY Change |  |
| Net Sales                       | 180.00        | 179.95 | 200.00       | 206.50 | 246.00        | +19.1%     |  |
| Operating<br>Income             | 11.00         | 10.31  | 14.00        | 15.73  | 17.50         | +11.2%     |  |
| Ordinary<br>Income              | 11.00         | 10.37  | 14.80        | 16.87  | 18.20         | +7.9%      |  |
| Net Income                      | 7.00          | 5.86   | 10.50        | 11.04  | 12.50         | +13.3%     |  |
| Interest Bearing<br>Liabilities | 72.00~ 77.00  | 77.82  | 73.00~78.00  | 72.71  | 75.00~78.00   | +3.1~7.3%  |  |
| Net Assets                      | 105.00        | 102.53 | 110.00       | 113.23 | 123.96        | +9.5%      |  |
| ROE                             | 6.8%          | 5.8%   | 9.9%         | 10.3%  | 10.5%         | +0.2P      |  |

#### 1-8. Plan for FY March 2022 (by segment)

Kimono-Related Business and Property Business are expected to lead profit growth. While operating income is lagging behind the plan, the business will focus on profit in the second half of the fiscal year.

#### Plan by segment

Unit: Billion Yen

|                         |                       | Plan for FY March 2022          |                 |                   |                 |                    |          |        |             |        |  |  |
|-------------------------|-----------------------|---------------------------------|-----------------|-------------------|-----------------|--------------------|----------|--------|-------------|--------|--|--|
|                         | General Mail<br>Order | Cosmetics<br>and Health<br>Food | Gourmet<br>Food | Nurse-<br>Related | Database<br>Use | Kimono-<br>Related | Property | Other  | Adjustments | Total  |  |  |
| Net Sales               | 119.98                | 18.60                           | 28.00           | 15.75             | 14.32           | 25.68              | 21.25    | 5.23   | -2.81       | 246.00 |  |  |
| YoY Change(%)           | +20.4%                | +1.7%                           | +3.1%           | -1.2%             | +1.0%           | +19.7%             | +204.2%  | +19.6% | +205.4%     | +19.1% |  |  |
| Operating Income        | 5.76                  | 1.93                            | 1.98            | 1.49              | 4.94            | 0.35               | 1.65     | 0.06   | -0.66       | 17.50  |  |  |
| YoY Change(billion yen) | 0.50                  | -0.71                           | -0.20           | -0.28             | -0.56           | 1.41               | 1.64     | 0.20   | -0.23       | 1.77   |  |  |
| Operating Income Ratio  | 4.8%                  | 10.4%                           | 7.1%            | 9.5%              | 34.5%           | 1.4%               | 7.8%     | 1.1%   | 23.5%       | 7.1%   |  |  |

# 2. Management Policies and Initiatives

- 1. Mail Order Business
- 1-①Cosmetics and Health Food Business
- 1-2 Gourmet Food Business
- 1-3Nurse-Related Business
- 1-<br/>
  1-<br/>
  Database Use Business
- 2. Kimono-Related Business
- 3. Property Business

- 4. Returns to Shareholders
- 5. Share Price Trend

#### 2. Management Policy – Business Environment

The business plan considers the changes in the external environment (changes in the environment related to consumption and the growth of internet sales).

#### External environment

- Intensifying competition
- Ongoing deflationary mindset
- Decrease in demand from people refraining from leaving home
- Growth of internet business
- Diversification of consumption

#### Internal environment

- Management considering changing trends
- Maturity of organizational structure
- Development of new businesses

# 2. Segments

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# Additionally, the current 8 segments will be changed to 4 segments next fiscal year.

Current segments

- 1. General Mail Order Business
- 2. Cosmetics and Health Food Business
- 3. Gourmet Food Business (including wine and sake)
- 4. Nurse-Related Business
- 5. Database Use Business
- 6. Kimono-Related Business
- 7. Property Business
- 8. Others

All mail-order businesses will be combined into one segment to simplify the structure.

New segments

- 1. Order Business
  - 1-① Apparel & Furniture, Goods Business
  - 1-2 Cosmetics and Health Food Business
  - 1- $\ensuremath{\textcircled{3}}$  Gourmet Food Business (including wine and sake)
  - 1-④ Nurse-Related Business
  - 1-5 Database Use Business
- 2. Kimono-Related Business
- 3. Property Business
- 4. Others

#### 2. Management Policies $\sim$ The Fifth Business Plan

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# **The Fifth Business Plan** (FY March 2023~FY March 2025)

Final target

■ ROE

■Net sales

# **310 Billion Yen**

(Average annual growth rate:9.2%)

■ Operating income **28 Billion Yen** 

(Average annual growth rate: 18.3%)

10% or more

## 2. Management Policies

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Unit: Billion Yen

|                                     | FY Marc   | h 2022              | FY March  | 2023                | FY March  | 2024                | FY March  | 2025                |
|-------------------------------------|-----------|---------------------|-----------|---------------------|-----------|---------------------|-----------|---------------------|
|                                     | Net Sales | Operating<br>income |
| Mail Order Business                 | 196.66    | 16.10               | 216.09    | 17.70               | 234.51    | 19.39               | 252.76    | 21.43               |
| Apparel & Furniture, Goods Business | 119.98    | 5.76                | 133.13    | 6.72                | 141.75    | 7.32                | 151.47    | 8.12                |
| Cosmetics and Health Food Business  | 18.60     | 1.93                | 20.63     | 2.14                | 23.03     | 2.34                | 25.63     | 2.60                |
| Gourmet Food Business               | 28.00     | 1.98                | 30.38     | 2.11                | 34.70     | 2.33                | 36.98     | 2.65                |
| Nurse-Related Business              | 15.75     | 1.49                | 16.94     | 1.76                | 18.17     | 1.98                | 19.70     | 2.20                |
| Database Use Business               | 14.32     | 4.94                | 15.02     | 4.98                | 16.87     | 5.41                | 18.98     | 5.86                |
| Kimono-Related Business             | 25.68     | 0.35                | 27.72     | 1.20                | 30.37     | 1.74                | 33.51     | 2.12                |
| Property Business                   | 21.25     | 1.65                | 15.71     | 1.35                | 21.58     | 3.67                | 21.91     | 4.02                |
| Other Business + adjustments        | 2.22      | -0.64               | 0.47      | -0.24               | 3.55      | 0.20                | 1.83      | 0.43                |
| Total                               | 246.00    | 17.50               | 260.00    | 20.00               | 290.00    | 25.00               | 310.00    | 28.00               |

FY2022(final fiscal year in the Fourth Business Plan). The Fifth Business Plan

Increasing product appeal will be a focus for achieving the targets in the medium-term plan.

2. Management Policies  $\sim$ The Fifth Business Plan

# Fifth Business Plan Concept

1. Achievement of targets in each segment

- 2. Development of internet business including the use of social media services
- 3. Management responding to trends
- 4. Training and development of human resources with practical skills
- 5. Implementation of M&A activities to achieve synergy

#### 2-1. Mail Order Business

#### 1. Results for FY21/3 and Plan for FY22/3

**BELLUNA** Unit: Billion Yen

|   | FY March 2021 | (Actual)            | FY March 202 | 22 (Plan)           |
|---|---------------|---------------------|--------------|---------------------|
| Business breakdown                                | Net Sales     | Operating<br>Income | Net Sales    | Operating<br>Income |
| Apparel & Furniture, Goods                        | 99.75         | 5.30                | 119.98       | 5.76                |
| Apparel & Furniture, Goods                        | 86.99         | 5.26                | 104.21       | 5.12                |
| Min Co., Ltd. · ICnet Co., Ltd. · Maruchou Co.,   | 7.00          | 0.40                |              | 0.40                |
| Ltd. (Internet-specialized mail order)            | 7.86          | 0.42                | 8.96         | 0.49                |
| Apparel stores                                    | 4.91          | -0.38               | 6.82         | 0.15                |
| Cosmetics and Health Food (Ozio·Nachu life brand) | 19.43         | 2.65                | 18.60        | 1.93                |
| Cosmetics Business (Ozio•Nachu life               |               |                     |              |                     |
| brand)  | 15.06         | 2.08                | 15.00        | 1.50                |
| Health Food Business                              | 4.37          | 0.57                | 3.60         | 0.43                |
| Gourmet Food                                      | 26.62         | 2.18                | 28.00        | 1.98                |
| Wine mail order businesses                        | 8.77          | 1.05                | 10.00        | 0.98                |
| Mail order of Sake                                | 4.45          | 0.30                | 5.20         | 0.33                |
| Gourmet food business                             | 13.40         | 0.83                | 12.80        | 0.67                |
| Mail order for nurses                             | 15.95         | 1.82                | 15.75        | 1.49                |
| Nursery   | 6.14          | 0.69                | 6.55         | 0.60                |
| Infirmière  | 8.71          | 1.15                | 7.58         | 0.85                |
| Nurse Career Next                                 | 0.15          | -0.15               | 0.29         | -0.07               |
| JOB STUDIO  | 0.95          | 0.13                | 1.33         | 0.11                |
| Database Use                                      | 14.18         | 5.50                | 14.32        | 4.94                |
| Total   | 175.93        | 17.45               | 196.65       | 16.10               |

#### 2-1. Mail Order Business

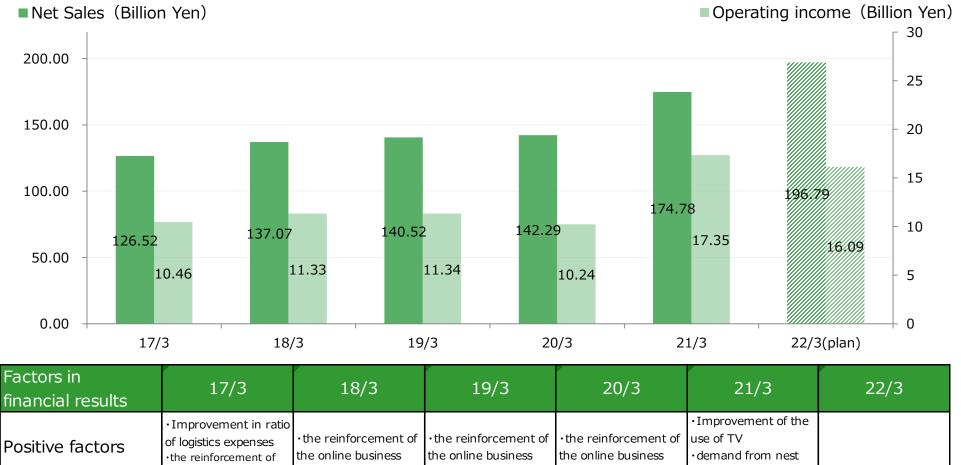
the online business

Negative factors

#### Profit and loss trends and factors for financial results

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Growth was maintained and profit rose above the level in FY March 2021 despite multiple negative factors.



• Increase in the cost

of mailing catalogs

•Increase in unit

transportation cost

Increase in unit

transportation cost

from people refraining 20 from leaving home

Decrease in demand

dweller

Increase in the cost

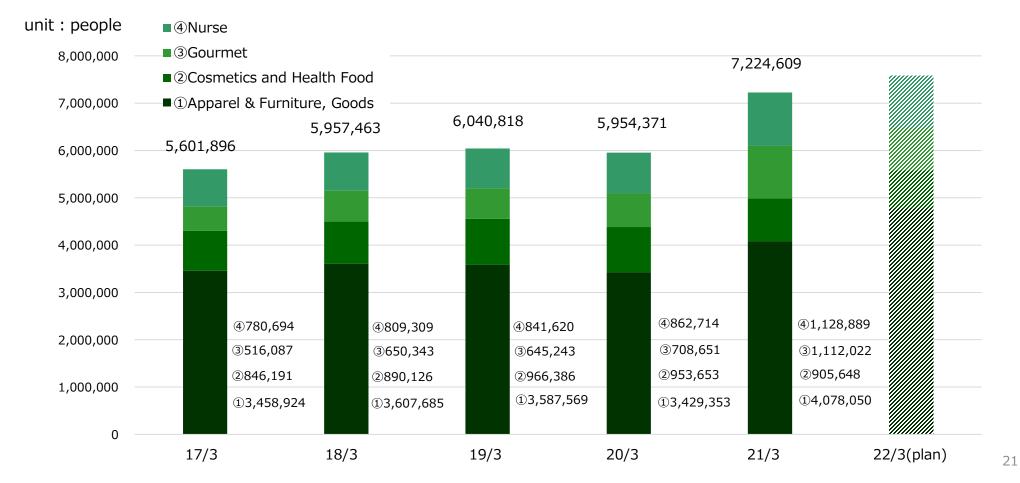
•Increase in unit

transportation cost

of paper

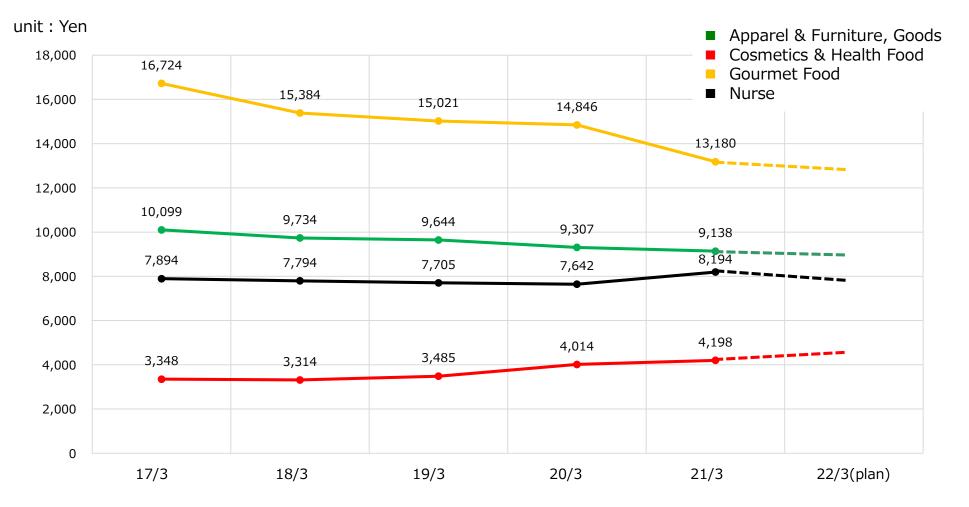
## Number of active customers

The number of customers moved onto a growth path thanks to measures to obtain new customers after the continuously flat trend partly due to an increase in distribution costs.



## Value per order received

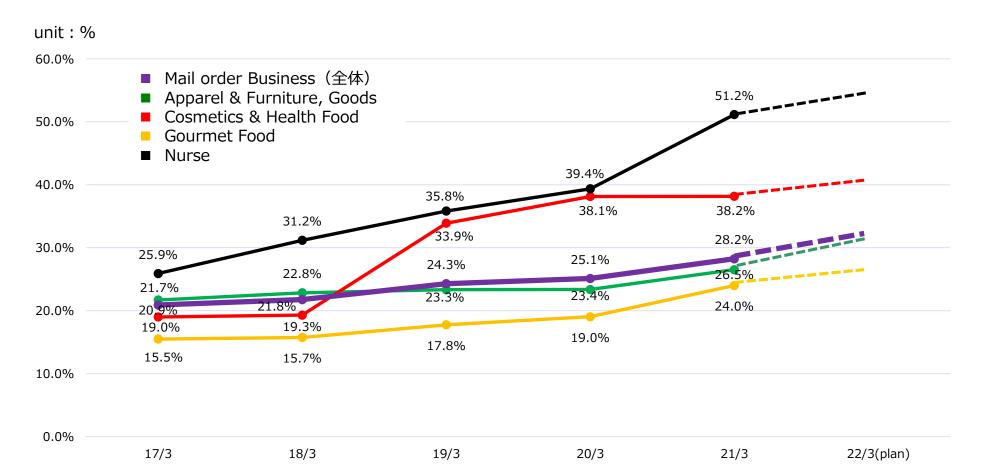
Value per order declined from a flat trend due to the acquisition of new customers and preferences for low-priced items.



#### 2-1. Mail Order Business

## The ratio of online sales

The percentage of sales that are internet sales is rising in each business and the shift to e-commerce continues in all age groups in each business.



#### 2-1. Mail order Business

# Profit and loss targets (Mail Order Business)

A large amount of advertising expenses will be incurred to focus on growth potential while an increase in gross profit is expected. In the second half of the fiscal year, the operating income balance will be adjusted with a focus on advertising expenses. Unit: Billion Yen

|   | FY March<br>2020 | Ratio | FY March<br>2021 | Ratio | FY March<br>2022 | Ratio |
|---|------------------|-------|------------------|-------|------------------|-------|
| Net Sales                                     | 142.1            |       | 174.6            |       | 196.8            |       |
| Cost of Sales                                 | 59.7             | 42.0% | 71.5             | 40.9% | 79.9             | 40.6% |
| Gross profit                                  | 82.4             | 58.0% | 103.1            | 59.1% | 116.9            | 59.4% |
| Media expense                                 | 31.2             | 22.0% | 38.2             | 21.9% | 50.4             | 25.6% |
| Distribution costs                            | 14.3             | 10.0% | 17.3             | 9.9%  | 19.7             | 10.0% |
| Others  | 26.5             | 18.7% | 30.3             | 17.4% | 30.7             | 15.6% |
| Selling, General &<br>Administrative Expenses | 72.0             | 50.7% | 85.8             | 49.1% | 100.8            | 51.2% |
| Operating Income                              | 10.4             | 7.3%  | 17.3             | 9.9%  | 16.1             | 8.2%  |

#### 2-1-①. Apparel & Furniture, Goods(Former General Mail Order)

#### 1. Results for FY21/3 and Plan for FY22/3

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Unit: Billion Yen

|  | FY March 20 | 21(Actual)          | FY March 202 | 22(plan)            |
|--|-------------|---------------------|--------------|---------------------|
| Business breakdown   | Net Sales   | Operating<br>income | Net Sales    | Operating<br>income |
| <ul> <li>General Mail Order Business</li> <li>Rolled out products mainly targeted to<br/>madams through catalogs and the Internet.</li> <li>For the young group, we started selling<br/>products at shopping malls in 2018.</li> </ul> |             |                     |              |                     |
| •We started selling men's and hard products<br>on mail order.  | 86.99       | 5.26                | 104.21       | 5.12                |
| Min •ICnet •Maruchou<br>(Internet-specialized mail order)<br>•Min : Big-sized apparel mail order<br>•ICnet : Brand mail order  | 7.00        | 0.40                |              | 0.40                |
| •Maruchou : General goods mailorder  | 7.86        | 0.42                | 8.96         | 0.49                |
| <ul> <li>Apparel stores</li> <li>•Rolled out Belluna brand nationwide (March 2021 86 stores)</li> </ul>  | 4.91        | -0.38               | 6.82         | 0.15                |
| Total  | 99.63       | 5.26                | 119.98       | 5.76                |

- The plan for the fiscal year under review focuses on growth.

2-1-①. Apparel & Furniture, Goods(Former General Mail Order)

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# **Current situation and Initiatives of FY March 2022** Facilitating the branding

brand introduction ブランド紹介

ファッションをよりお楽しみいただくため・・・買った時も着る時も喜んでいただけるブランドをご紹介します。 「おすすめ新作商品」「今売れているランキング」や「コーディネート情報」「ブランドニュース」 お得な「セール、クーポン」イベントも随時開催中です!



# Pursuit of originality in the brand worldview

## 2-1-2. Cosmetics & Health Food Business

1. Results for FY21/3 and Plan for FY22/3

BELLUNA

Unit: Billion Yen

|   | FY March 20 | 21(Actual)          | FY March 2022(plan) |                     |  |
|---|-------------|---------------------|---------------------|---------------------|--|
|   | Net Sales   | Operating<br>income | Net Sales           | Operating<br>income |  |
| Cosmetics Business (Ozio<br>Nachu life brand)<br>•cosmetics mail-order business<br>•Develop cross-border EC in Asia<br>•The Internet and overseas are<br>growth drivers | 15.06       | 2.08                | 15.00               | 1.50                |  |
| Health Food Business<br>•Rolled out health food in Refre brand<br>•Gussurizm received the gold prize<br>from the Monde Selection for four<br>consecutive years.         | 4.37        | 0.57                | 3.60                | 0.43                |  |
| Total   | 18.29       | 2.64                | 18.60               | 1.93                |  |

•Results significantly improved in the previous fiscal year due to the growth of domestic e-commerce and the active development of the Cosmetics Business in Asia.

•Net sales are expected to remain unchanged in the fiscal year under review partly due to regulations regarding online advertisements in Japan.

#### 2-1-2. Cosmetics & Health Food Business

BELLUNA

#### **Current situation and Initiatives of FY March 2022**



TV ad started in October 2021.

Branding strategy for merchandise brands will be focused in response to the online advertising regulations.

#### 2-1-3. Gourmet Food Business(including Wine and Sake)

1. Results for FY21/3 and Plan for FY22/3

Unit: Billion Yen

|  | FY March 2021(Actual) |                     | FY March 2022(plan) |                     |
|--|-----------------------|---------------------|---------------------|---------------------|
|  | Net sales             | Operating<br>income | Net sales           | Operating<br>income |
| Wine mail order Business<br>(My Wine Club - ranked No.1 in sales<br>of mail order of wine for 13<br>consecutive years )  | 8.77                  | 1.05                | 10.00               | 0.98                |
| Sake mail order Business   |                       | 1100                | 10100               |                     |
| (Belluna Gourmet - ranked No.1 in<br>sales of mail order of sake for 5<br>consecutive years)   | 4.45                  | 0.30                | 5.20                | 0.33                |
| Gourmet Food Business<br>• Released mail orders for foods such<br>as boxed lunches, year-end gifts, and<br>osechi (foods prepared for New Year's<br>holidays)• The total no. of Belluna<br>gourmet/ Osechi yui sold topped |                       |                     |                     |                     |
| 400,000 units.   | 13.40                 | 0.83                | 12.80               | 0.67                |

 $\cdot$  Wine and Sake maintained strong results. The profit growth trend is expected to continue.

2-1-③. Gourmet Food Business(including Wine and Sake)

Current situation and Initiatives of FY March 2022 **Ranked No.1 in sales of mail order of wine for 13 consecutive years** 

#### **[No. 1 Product sold as a set**



- Continued sales growth is based on the efficient acquisition of new customers and a high ratio of repeat customers.

- Merchandise that strongly appeals to customers is continuously being developed and improved.

<Set of 11 red wines carefully selected from around the world>

2-1-③. Gourmet Food Business(including Wine and Sake)

#### **Franked No.1** in sales of mail order of sake for **5** consecutive years

The unit sales of Japanese Sake exceeded 2.0 million in FY March 2021. The unit sales of Japanese Sake are expected to sell 2.9 million (up 45% year on year) in FY March 2022.

#### No. 1 Product

Koshino Gozo Daiginjo



# Koshino Gozo Junmai Daiginjo

No. 2 Product



Juzo Daiginjo



Increase product lines and develop new products with the goal of being No.1 in mail order sales of sake for 6 consecutive years in FY March 2023. 31

#### 2-1-③. Gourmet Food Business(including Wine and Sake)



#### 2-1-④. Nurse-Related Business

#### 1. Results for FY21/3 and Plan for FY22/3

Unit: Billion Yen

|   | FY March 2021(Acutal) |                     | FY March 2022(plan) |                     |
|---|-----------------------|---------------------|---------------------|---------------------|
|   | Net sales             | Operating<br>income | Net sales           | Operating<br>income |
| Nursery   |                       |                     |                     |                     |
| (Mail order for nurses, No. 2 in the industry)  | 6.14                  | 0.69                | 6.55                | 0.60                |
| infirmière                                      |                       |                     |                     |                     |
| (Mail order for nurses, No. 1 in the industry ) | 8.71                  | 1.15                | 7.58                | 0.85                |
| Nurse Career Next                               |                       |                     |                     |                     |
| (Personnel placement business for nurses        | 0.15                  | -0.15               | 0.29                | -0.07               |
| JOB STUDIO                                      |                       |                     |                     |                     |
| (Personnel placement business in Singapore )    | 0.95                  | 0.13                | 1.33                | 0.11                |
| Total   | 15.94                 | 1.77                | 15.75               | 1.49                |

•The repeat rate of customers in the health care industry is high and growth is expected to continue.

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## 2-1-④. Nurse-Related Business

#### Current situation and Initiatives of FY March 2022

#### No.1 in domestic mail-order sales to nurses

\*The 2018 data provided by Tokyo Shoko Research, Ltd.

Future initiatives

# - Expansion of the BtoB businesses

Develop and strengthen BtoB businesses for hospitals and clinics using both online and offline channels. Aim to meet demand from companies.

#### - Advance into new categories

Advance into industries related to medical services such as caregiving, dentistry and beauty treatment clinics using the strengths of an SPA company.

<Mail order for <I caregivers> be

<Uniforms for beauty treatment clinics>







## 2-2. Kimono-Related Business

#### 1. Results for FY21/3 and Plan for FY22/3

Unit: Billion Yen

|  | FY March 2021(Actual) |                     | FY March 2022(plan) |                     |
|--|-----------------------|---------------------|---------------------|---------------------|
|  | Net sales             | Operating<br>income | Net sales           | Operating<br>income |
| BANKAN Wamonoya  |                       |                     |                     |                     |
| (Kimono sales business started in                            |                       |                     |                     |                     |
| 2007, when the Company was founded)                          | 9.04                  | 0.39                | 9.88                | 0.62                |
| Sagami Group Holdings  |                       |                     |                     |                     |
| (Acquired in 2018, medium priced kimono sales business)      | 7.33                  | -1.21               | 8.84                | -0.61               |
| Tokyo masuiwaya  |                       |                     |                     |                     |
| (Acquired at the same time as                                |                       |                     |                     |                     |
| Sagami, a highly-priced kimono sales business)               | 3.09                  | -0.38               | 4.20                | 0.07                |
| Maimu  |                       |                     |                     |                     |
| (Rental hakama traditional graduation attire for students) ) | 2.08                  | 0.17                | 2.75                | 0.27                |
| Total  | 21.44                 | -1.06               | 25.68               | 0.35                |

- For FY March 2022, facilitate the creation of a corporate environment with the goal of turning a profit on Sagami.

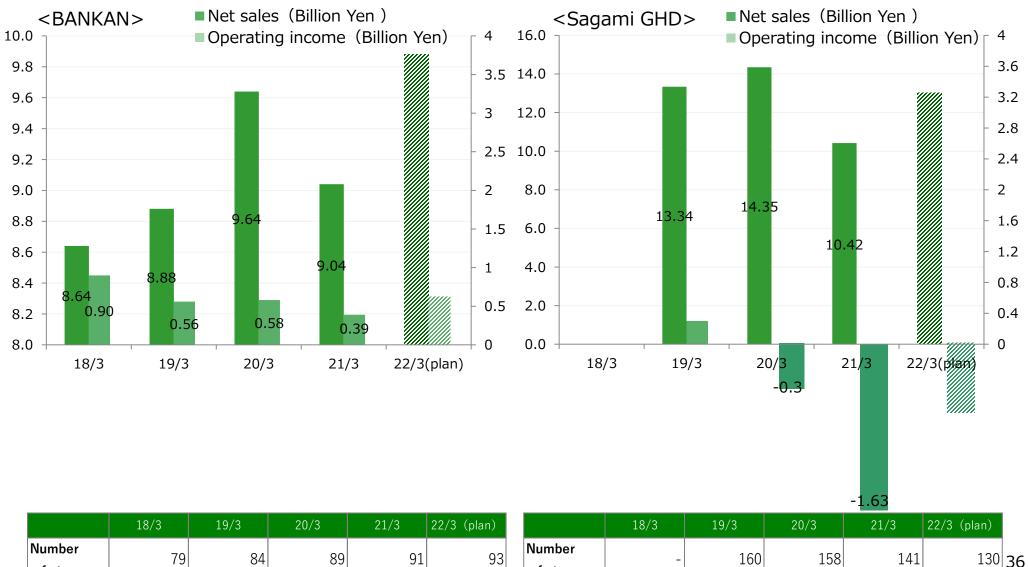
# 2-2. Kimono-Related Business

#### **Profit and loss trends**

of stores

BANKAN maintained surplus even during the COVID-19 pandemic and the number of stores continues to grow.

BELLUNA



of stores

### 2-2. Kimono-Related Business

#### Profit model targeted by Sagami GHD

#### Former Sagami GHD model Stores with active sales

|               | Evaluation       | Sagami GHD          |
|---------------|------------------|---------------------|
| Measures for  |                  |                     |
| acquiring     | $\wedge$         |                     |
| new           |                  |                     |
| customers     |                  |                     |
| Repeat rate   | $\bigcirc$       | Loyalty of existing |
| Repeat fate   |                  | customers           |
| Expense ratio | $\wedge$         | Holding large       |
|               |                  | events              |
| Rate of       |                  |                     |
| return per    | $\bigtriangleup$ | 2~3%                |
| store         |                  |                     |

|             | Evaluation |                     |
|-------------|------------|---------------------|
| Measures    |            |                     |
| for         |            | Enhancement of      |
| acquiring   | $\bigcirc$ | merchandise offered |
| new         |            | merchandise onered  |
| customers   |            |                     |
|             |            | Events for wearing  |
| Repeat rate | $\bigcirc$ | kimono              |
| Περεαι ταιε |            | Kimono-wearing      |
|             |            | lessons, etc.       |
| Expense     | $\bigcirc$ | In-store events     |
| ratio       |            |                     |
| Rate of     |            |                     |
| return per  | 0          | 10%                 |
| store       |            |                     |

### 2-2. Kimono-Related Business

# Progress in measures to support Sagami GHD

- Change from sales at large events to in-store sales
- Education that enables in-store sales
- Scraping of unprofitable stores
- Cost reduction
- $\rightarrow$  Structural reforms end in FY March 2022 with the goal of being profitable from FY March 2023.

Aim to achieve sales of 33.5 billion yen and profit of 2.1 billion yen

during the Fifth Business Plan (ending in FY March 2025).

Aim to be No.1 in Japan and with a 20% share of the kimono market (230.0 billion yen) during the Sixth Business Plan (ending in FY March 2028).

### 2-3. Property Business

#### 1. Results for FY21/3 and Plan for FY22/3

Unit: Billion Yen

BELLUNA

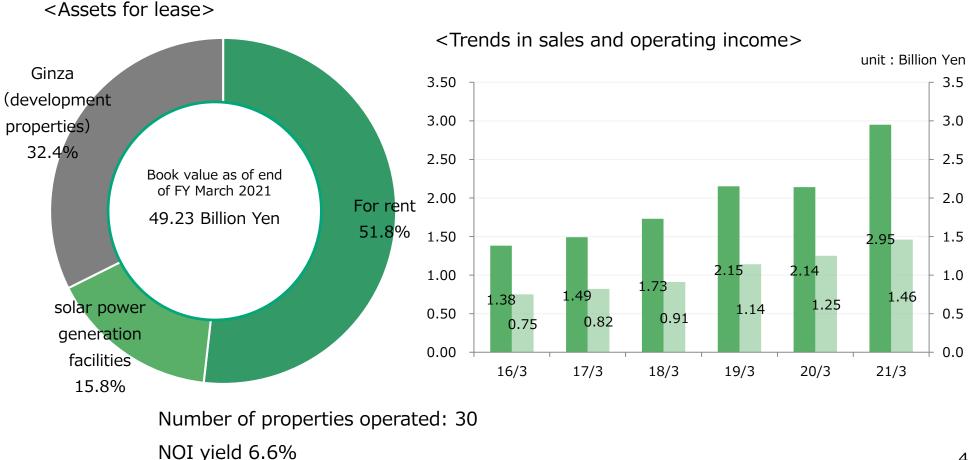
|  | FY March 2 | .021(Actual)        | FY March 2 | 022(plan)           |
|--|------------|---------------------|------------|---------------------|
|  | Net sales  | Operating<br>income | Net sales  | Operating<br>income |
| <b>Income gain</b><br>Rental revenue from properties |            |                     |            |                     |
| (including office buildings and stores,)             | 2.56       | 1.18                | 2.20       | 1.24                |
| Gapital gain   |            |                     |            |                     |
| Property development and sales business              | 0.00       | 0.00                | 9.59       | 2.14                |
| Hotel Business                                       |            |                     |            |                     |
| Operate 4 hotels in Japan, 3<br>hotels overseas      | 3.96       | -1.37               | 8.46       | -1.93               |
| Others   | 1.00       | 0.19                | 1.00       | 0.20                |
| Total  | 6.98       | 0.01                | 21.25      | 1.65                |

- In the first half of FY March 2022, the Company was impacted by COVID-19 and the high cost of establishing businesses due to the opening of five hotels.

# 2-3. Property Business (Income gain)

### <Income gain>

Real estate held for rent include 27 properties consisting largely of offices in central Tokyo and solar power generation facilities held include three properties. Each property is maintaining a stable occupancy rate and yield.



# 2-3. Property Business (Income gain)

#### **Future Plan**

Development of a large building complex is under way in Ginza 7 Chome.

Significant profit growth is expected from FY March 2024.

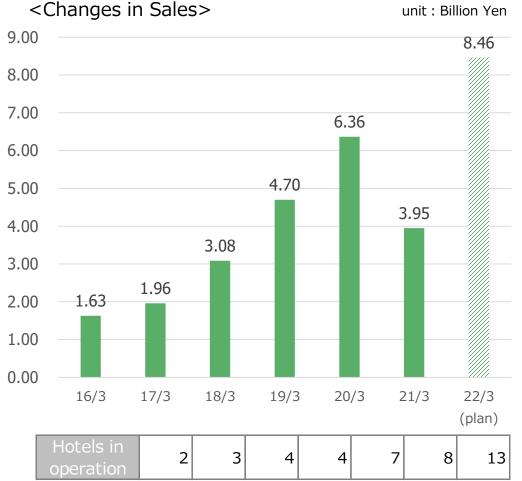


# 2-3. Property Business (Hotel business)

### <Hotel>

In FY March 2022, the cost of opening businesses increased despite sales growth due to the acquisition of Jozankei View Hotel and the opening of four new hotels.



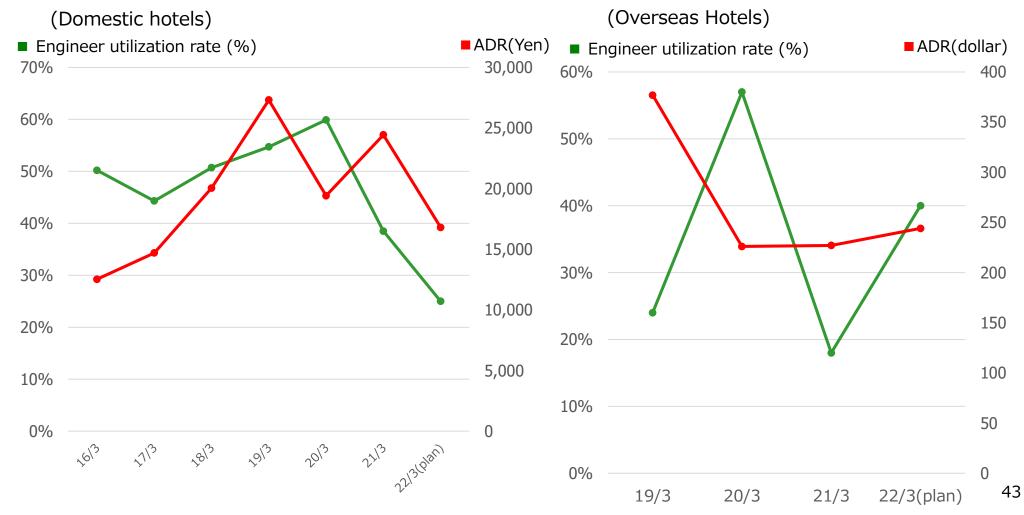


### 2-3. Property Business (Hotel business)

#### Trends in occupancy rate and ADR

Domestic hotels : The new openings coincided with the emerging COVID-19 pande

Overseas Hotels : Both occupancy rate and ADR are on a recovery trend and will turn a profit in FY March 2023.



# 2-3. Property Business (Hotel business)

#### Hotels opened previously and scheduled to open

<Hotels opened and scheduled to open>

| Ref | Area      | Facility name                             | Number<br>of<br>Guest<br>Rooms | 14/3 | 15/3 | 16/3 | 17/3 | 18/3 | 19/3 | 20/3 | 21/3 | 22/3         | Assumed<br>sales <sup>**</sup><br>(Billion Yen) | Start<br>of operations |  |  |
|-----|-----------|---|--------------------------------|------|------|------|------|------|------|------|------|--------------|---|------------------------|--|--|
| 1   | Okinawa   | Hotel Hamahigashima Resort                | 29                             |      |      |      |      |      |      |      |      |              | 0.2   | May 2013               |  |  |
| 2   | Hukushima | Urabandai Lake Resort                     | 324                            |      |      |      |      |      |      |      |      |              | 2.5   | October 2015           |  |  |
| 3   | Nagano    | Le Grand Kyu Karuizawa Hotel              | 43                             |      |      |      |      |      |      |      |      |              | 0.5   | July 2016              |  |  |
| 4   | Kyoto     | Kyoto Granbell Hotel                      | 105                            |      |      |      |      |      |      |      |      |              | 0.7   | July 2018              |  |  |
| 5   | Nagano    | Le Grand Karuizawa Hotel & Resort         | 58                             |      |      |      |      |      |      |      |      |              | 4.5   | July 2018              |  |  |
| 6   | Sri Lanka | Le Grand Galle Hotel                      | 48                             |      |      |      |      |      |      |      |      |              | 0.6   | July 2018              |  |  |
| 7   | Maldives  | The Westin Maldives Miriandhoo Resort     | 70                             |      |      |      |      |      |      |      | 3.5  | October 2018 |   |                        |  |  |
| 8   | Hawaii    | EWA Hotel                                 | 92                             |      |      |      |      |      |      |      |      |              | 0.6   | April 2019             |  |  |
| 9   | Osaka     | Umeda Holic Hotel                         | 117                            |      |      |      |      |      |      |      |      |              | 0.5   | April 2021             |  |  |
| 10  | Osaka     | Osaka Granbell Hotel                      | 191                            |      |      |      |      |      |      |      |      |              | 1.0   | April 2021             |  |  |
| 11  | Hokkaido  | Sapporo Granbell Hotel                    | 218                            |      |      |      |      |      |      |      |      |              | 1.2   | April 2021             |  |  |
| 12  | Hokkaido  | Jozankei View Hotal                       | 647                            |      |      |      |      |      |      |      |      |              | 5.0   | August 2021            |  |  |
| 13  | Hokkaido  | Susukino Granbell Hotel                   | 300                            |      |      |      |      |      |      |      |      |              | 1.5   | September 2021         |  |  |
| 14  | Sri Lanka | Granbell Hotel Colombo                    | otel Colombo 292               |      |      |      |      |      |      |      |      |              | 1.7   | April 2022(forecast)   |  |  |
| 15  | Ginza     | Ginza Hotel                               | 102                            |      |      |      |      |      |      |      |      |              | 0.8   | March 2024 (forecast)  |  |  |
| 16  | Hokkaido  | kaido Sapporo Granbell Hotel Premiere 606 |                                |      |      |      |      |      |      |      |      |              | 2.9   | April 2025 (forecast)  |  |  |
|     |           | Total                                     | 3242                           |      |      |      |      |      |      |      |      |              | 27.7  |                        |  |  |

\*Sales forecast includes the recovery of inbound tourism after COVID-19 subsides.

Net sales of more than 25.0 billion yen and operating income of more than 5.0 billion yen are expected when inbound tourism recovers and business is on track for growth after COVID-19 subsides.

## 2-4. Returns to shareholders

Dividend of 19 yen per share to be paid. Dividends have been increasing for **BELLUNA** four consecutive years.

<Annual dividends >

|               | FY March<br>2018 | FY March<br>2019 | FY March<br>2020 | FY March<br>2021 | FY March<br>2022(Plan) |
|---------------|------------------|------------------|------------------|------------------|------------------------|
| EPS(yen)      | 99.41            | 106.39           | 60.62            | 114.17           | 129.31                 |
| Dividend(yen) | 12.5             | 15.0             | 16.0             | 16.5             | 19.0                   |

#### <Shareholder incentive program>

| [Details]  | 100 shares or more            | 500 shares or more            | 1,000 shares or more          |
|--|-------------------------------|-------------------------------|-------------------------------|
| Complimentary ticket for the general mail<br>order business, complimentary coupons<br>that can be used at Belluna online stores,<br>or gift of assortment of gourmet food/wine<br>products | For the value of<br>1,000 yen | For the value of<br>3,000 yen | For the value of<br>5,000 yen |
| Complimentary ticket for Urabandai<br>Lake Resort  | One pc                        | Two pcs                       | Four pcs                      |
| Complimentary ticket for Le Grand<br>Kyu Karuizawa   | One pc                        | One pc                        | One pc                        |

[Eligible shareholders]

Shareholders who own at least 100 shares of the Company at the end of

March and September (Twice a year)

\* Complimentary ticket for Le Grand Kyu Karuizawa is only provided once a year (issued in early December).



#### 2-4. Trend in Stock Price (2001 through November 2021)



2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018 2019 2020 2021

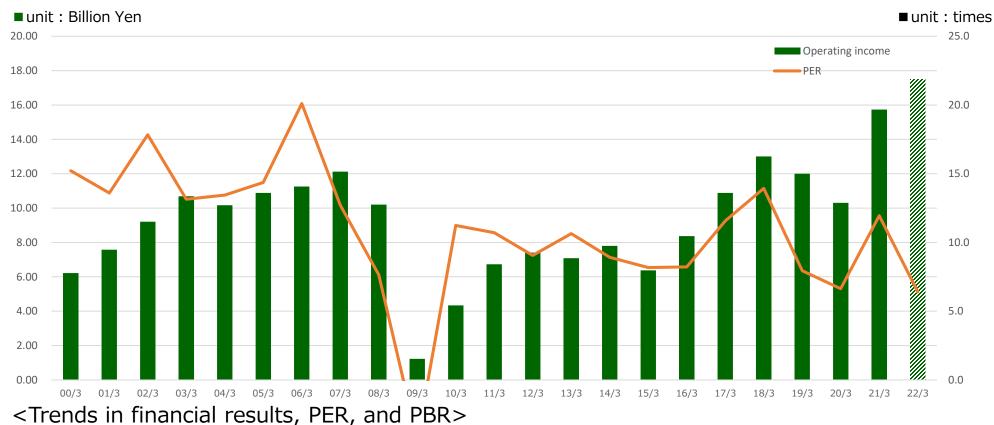
#### <Plan for FY March 2022 and The Fifth Business Plan>

|                              | FY Marc   | h 2022                     | FY March | 2023                | FY March  | 2024                | FY March  | 2025                |  |
|------------------------------|-----------|----------------------------|----------|---------------------|-----------|---------------------|-----------|---------------------|--|
|                              | Net sales | Net sales Operating income |          | Operating<br>income | Net sales | Operating<br>income | Net sales | Operating<br>income |  |
| Mail Order Business          | 196.66    | 16.10                      | 216.09   | 17.70               | 234.51    | 19.39               | 252.76    | 21.43               |  |
| Kimono-Related Business      | 25.68     | 0.35                       | 27.72    | 1.20                | 30.37     | 1.74                | 33.51     | 2.12                |  |
| Property Business            | 21.25     | 1.65                       | 15.71    | 1.35                | 21.58     | 3.67                | 21.91     | 4.02                |  |
| Other Business + adjustments | 2.22      | -0.64                      | 0.47     | -0.24               | 3.55      | 0.20                | 1.83      | 0.43                |  |
| Total                        | 246.00    | 17.50                      | 260.00   | 20.00               | 290.00    | 25.00               | 310.00    | 28.00               |  |

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### 2-4. Trends in PER and Financial Results (FY March 2000 through forecast for FY March 2022)

#### <Trends in PER and operating income since the stock was first listed>

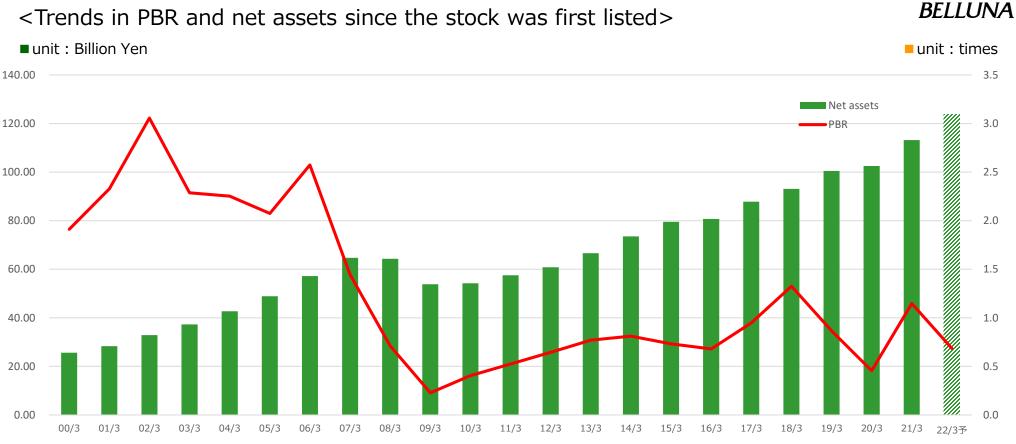


|                  | 00/3 | 01/3 | 02/3 | 03/3  | 04/3  | 05/3  | 06/3  | 07/3  | 08/3  | 09/3  | 10/3  | 11/3  | 12/3  | 13/3  | 14/3  | 15/3  | 16/3  | 17/3  | 18/3  | 19/3  | 20/3  | 21/3  | 22/3<br>(Plan) |
|------------------|------|------|------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|----------------|
| Net sales        | 61.4 | 77.2 | 90.0 | 105.1 | 109.6 | 115.1 | 121.9 | 129.9 | 125.2 | 109.9 | 100.1 | 103.5 | 110.3 | 117.9 | 125.4 | 120.7 | 131.7 | 146.1 | 161.7 | 177.6 | 179.9 | 206.5 | 246.0          |
| Operating income | 6.2  | 7.6  | 9.2  | 10.7  | 10.2  | 10.9  | 11.3  | 12.1  | 10.2  | 1.2   | 4.3   | 6.7   | 7.4   | 7.1   | 7.8   | 6.4   | 8.4   | 10.9  | 13.0  | 12.0  | 10.3  | 15.7  | 17.5           |
| Net assets       | 25.6 | 28.3 | 32.9 | 37.3  | 42.7  | 48.9  | 57.2  | 64.7  | 64.3  | 53.8  | 54.2  | 57.5  | 60.8  | 66.6  | 73.5  | 79.5  | 80.6  | 87.8  | 93.1  | 100.5 | 102.5 | 113.2 | 79.8           |
| PER              | 15.2 | 13.6 | 17.8 | 13.1  | 13.4  | 14.4  | 20.1  | 12.7  | 7.6   | -4.4  | 11.2  | 10.7  | 9.1   | 10.6  | 8.9   | 8.2   | 8.2   | 11.6  | 13.9  | 7.9   | 6.6   | 12.0  | 6.4            |
| PBR              | 1.9  | 2.3  | 3.1  | 2.3   | 2.3   | 2.1   | 2.6   | 1.4   | 0.7   | 0.2   | 0.4   | 0.5   | 0.6   | 0.8   | 0.8   | 0.7   | 0.7   | 0.9   | 1.3   | 0.9   | 0.5   | 1.1   | 0.7            |

\*Forecast for FY March 2022 uses the stock price as of the end of October.

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2-4. Trends in PBR and Net Assets (FY March 2000 through forecast for FY March 2022)



#### <Trends in financial results, PER, and PBR>

|                  | 00/3 | 01/3 | 02/3 | 03/3  | 04/3  | 05/3  | 06/3  | 07/3  | 08/3  | 09/3  | 10/3  | 11/3  | 12/3  | 13/3  | 14/3  | 15/3  | 16/3  | 17/3  | 18/3  | 19/3  | 20/3  | 21/3  | 22/3<br>(Plan) |
|------------------|------|------|------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|----------------|
| <b>Net sales</b> | 61.4 | 77.2 | 90.0 | 105.1 | 109.6 | 115.1 | 121.9 | 129.9 | 125.2 | 109.9 | 100.1 | 103.5 | 110.3 | 117.9 | 125.4 | 120.7 | 131.7 | 146.1 | 161.7 | 177.6 | 179.9 | 206.5 | 246.0          |
| Operating income | 6.2  | 7.6  | 9.2  | 10.7  | 10.2  | 10.9  | 11.3  | 12.1  | 10.2  | 1.2   | 4.3   | 6.7   | 7.4   | 7.1   | 7.8   | 6.4   | 8.4   | 10.9  | 13.0  | 12.0  | 10.3  | 15.7  | 17.5           |
| Net asset        | 25.6 | 28.3 | 32.9 | 37.3  | 42.7  | 48.9  | 57.2  | 64.7  | 64.3  | 53.8  | 54.2  | 57.5  | 60.8  | 66.6  | 73.5  | 79.5  | 80.6  | 87.8  | 93.1  | 100.5 | 102.5 | 113.2 | 123.8          |
| PER              | 15.2 | 13.6 | 17.8 | 13.1  | 13.4  | 14.4  | 20.1  | 12.7  | 7.6   | -4.4  | 11.2  | 10.7  | 9.1   | 10.6  | 8.9   | 8.2   | 8.2   | 11.6  | 13.9  | 7.9   | 6.6   | 12.0  | 6.4            |
| PBR              | 1.9  | 2.3  | 3.1  | 2.3   | 2.3   | 2.1   | 2.6   | 1.4   | 0.7   | 0.2   | 0.4   | 0.5   | 0.6   | 0.8   | 0.8   | 0.7   | 0.7   | 0.9   | 1.3   | 0.9   | 0.5   | 1.1   | 0.7            |

\*Forecast for FY March 2022 uses the stock price as of the end of October.

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The fiscal year ending March 2022 is the final year of the Fourth Business Plan. The Company will develop a foundation for the Fifth Business Plan.

#### <Important notice>

This material is prepared for the purpose of publicly disclosing information concerning the financial results of the 1st Half ended September 30, 2021. Nothing in this document shall be considered to be an offer to sell or a solicitation of an offer to buy securities issued by the Company. It is prepared based on the data available as of November 19, 2021. The opinions and forecasts described in this document reflect the judgments of the Company at the time this document was prepared. The Company neither warrants nor promises the accuracy or completeness of this information. It may be subject to change without prior notice going forward.

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